

Privacy Policy

This is the general privacy policy for Babita's School of Hindi and for the range of services that Babita's School of Hindi provides.

Who are we?

Hereafter Babita's School of Hindi will therefore be referred to as 'we', 'us' and 'our'.

Babita's School of Hindi is the name of the business and our office address is Babita's School of Hindi, 4th Floor, Silverstream House, 45 Fitzroy Street, Fitzrovia, London, W1T 6EB.

When you study with us, use our website and social media pages or when registering an inquiry for our tuition or services, you are consenting to this privacy policy and the ways in which we use your personal data as outlined in this policy.

Our primary website is www.babitasschoolofhindi.co.uk

If you do not agree with this policy we would kindly like to ask you to refrain from providing us with your information. We value your feedback, which we will consider as we update this policy, so if you have any comments about our privacy policy and please contact: babitasschoolofhindi@gmail.com

What type of information do we collect?

We receive, collect and store any information you provide us via email, telephone or social media. We also collect personally identifiable information (including name, email, phone number); comments, feedback, reviews and recommendations.

How do we collect information?

When you contact us via our website (either by email, telephone or through social media), as part of the process, we collect personal information you give us such as your name, email address and telephone number. Your personal information will be used for the specific reasons stated above only.

Why do we collect such personal information?

We collect non-personal and personal information for the following purposes:

1. To provide our services.
2. To facilitate our teaching activities.
3. To inform past, present or prospective students about future services that we believe may be of interest to them.
4. To comply with any applicable laws and regulations.

How do we store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How do we communicate with your site visitors?

We may contact you to collect fees or monies owed, to send updates about our company, or as otherwise necessary to contact you to enforce our Terms & Conditions, applicable national laws and any agreement we may have with you. For these purposes, we may contact you via email, telephone, text message and social media (e.g. skype).

How do we use cookies and other tracking tools?

We use cookies on our websites to:

- Provide a great experience for our visitors and clients
- Identify new visitors to the site
- Monitor and analyse the performance, operation and effectiveness of Wix's platform.
- Ensure Wix's platform is secure and safe to use.

To access these statistical insights we use Wix Analytics as a third-party supplier, which also stores cookies when these websites are visited. View the types of cookies used by Wix here:

<https://support.wix.com/en/article/cookies-and-your-wix-site>

By using our website, you are agreeing to the use of cookies as described.

For more information about cookies, please refer to:

- www.allaboutcookies.org

The following links explain how to access cookie settings in various browsers:

- Cookie settings in Firefox: <https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectlocale=en-US&redirectslug=Enabling+and+disabling+cookies>
- Cookie settings in Internet Explorer: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>
- Cookie settings in Google Chrome: <https://support.google.com/chrome/answer/95647>
- Cookie settings in Safari (OS X): <https://support.apple.com/en-gb/guide/safari/sfri11471/mac>
- Cookie settings in Safari (iOS): <https://support.apple.com/en-us/HT201265>
- Cookie settings in Android: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en&oco=0>

To opt out of being tracked by Google Analytics across all websites, visit this link:

<https://tools.google.com/dlpage/gaoptout>

How long do we keep your personal data?

We only keep your information for as long as we need it to provide you with the services or information you have requested, to administer your relationship with us, to comply with the law, or to ensure we do not communicate with those that have asked us not to.

Our general retention period is five years after a record has ceased to be active.

How can you withdraw your consent?

If you do not want us to process your data anymore, please contact us at babitasschoolofhindi@gmail.com

If you request not to receive any further contact from us, we will keep a record so we know not to contact you in the future. This will include your name and preference not to be contacted.

Privacy Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at babitasschoolofhindi@gmail.com or send us mail to: Babita's School of Hindi, 4th Floor, Silverstream House, 45 Fitzroy Street, Fitzrovia, London, W1T 6EB