

Terms and Conditions (2023)

Babita's School of Hindi's Terms and Conditions are binding for all students.

Definitions

The 'School' shall mean Babita's School of Hindi. The 'Client' shall mean the person who is participating in the course and in whose name the booking is made.

Services Provided

1. The School provides hourly Hindi lessons online, via Zoom or another online platform such as Skype or Microsoft Teams.
2. The School also provides translation services – from English into Hindi and vice versa – for which more information is available on request from the School.

Materials

1. As part of their tuition, the Client will receive learning materials appropriate to the level of their course, such as electronic documents made accessible on online sharing platforms such as Google Drive.
2. If other books are required, the School will advise which is required and where this may be purchased.

Fees and Payment

1. Individual Hindi lessons are charged at the rate of £25 per hour per person
2. If the Client is taking Hindi lessons as part of a group (2 or more people), the fee is £20 per person per hour.
3. All fees to be paid within 7 days of receipt of the invoice.
4. All fees are payable in pounds sterling and payment can be made as follows:
 - By bank transfer directly to our account.
 - By PayPal
5. Detailed payment information will be provided to each Client at the time of booking.

Cancellations

1. If the Client decides to change or cancel their lesson, there will be no charge if they provide notification at least 24 hours before the start of the lesson. If the Client does not provide 24 hours' notice, then this lesson will be charged to them at 50% of the standard hourly rate.

Non-attendance

1. If the Client does not show up for the lesson, and has not provided prior notice of this, the standard hourly rate for that lesson will be charged.
2. If the Client only shows up for a portion of the lesson, and has not provided prior notice of this, the standard hourly rate for that lesson will be charged.

Conduct

1. The School reserves its right to refuse lessons to any Client and without any refund in the event of Client misconduct.

